

Kiveton Park Primary Care Centre Patient Participation Group

Wednesday 15th June 2016

Attendees: Keith Emsden (chair), Helen Greer-Waring, Jean Hirst, Barry Winterbottom (I don't have the sign-in sheet and can't remember the names of other people – sorry!)

Apologies have been received from: Marsha Raynes, Alicia Higgins

1. Welcome

Keith welcomed everyone to the meeting and a particular welcome to Steve from Healthwatch. Keith also congratulated Helen Greer-Waring for recently receiving the South Yorkshire Community First Responder of the year award from Yorkshire Ambulance Service.

2. Minutes of last meeting

Minutes of the May 2016 meeting were agreed as a true record.

3. Matters arising

None

4. Treasurers report

The balance at the bank remains unchanged at £378

5. Secretaries/Media report the number of people 'liking' the PPG facebook page is steadily increasing.

6. News from the surgery

Lisa is now on maternity leave. Verity started at the end of May. The youth clinic will be closing at the end of July due to funding for it now finishing. Need to consider how to obtain further funding – 'One Family – grant' and also CISWO were suggested.

7. Guest speaker – Steve from Health-Watch

Health-Watch was 'born' in 2013 after the Mid-Staffordshire area issues. There are 152 Health-Watch across the country. Each operate individually. Rotherham is only one of ten in the country who offer an advocacy service.

Everything is in-house, nothing is contracted out. They hold drop-in sessions. They used to have two engagement officers now only need one as the outreach work was highly successful. Rotherham Health-Watch is one of the most successful in the country. They have two people who undertake advocacy and deal with complaints, negligence claims etc. Complaints are when it is specific to an individual – not a generic issue.

Health-Watch have regular meetings with CCG, Rotherham Hospitals and RMBC. They have powers in Health and Social Care to 'enter and view' and can use this announced or unannounced.

They will be holding an event in September focused on older people. Steve deals with the Rotherham Pensioners Action Group and the Visually Impaired Group. One particular issue at the moment is that Rotherham has no rehabilitation/training officer to train people who develop a visual impairment in how to use the equipment they need.

Over £3.3 million has been cut from the adult social care budget. This is having a direct impact on people in the community.

Steve mentioned CISWO – this is the Coal Industry Social Welfare Organisation. It still has money available to help people, often people who are entitled are not aware of the organisation. It helps the former coal mining community and also any individual who has some connection to the mines eg: ex-miner or partner.

8. Any other business

Dr Say advised the PPG that there is a commissioning meeting of the CCG. Plans for the next financial year will mean some cuts as there was an over-spend last year.

This may mean some restrictions on hospital procedures – for example those deemed to be of limited clinical value such as tonsillectomies, hysterectomy, knee operations (where the patient would need to meet criteria first, such as losing weight).

Drugs budget - medicines are being 'stock-piled' in some patient's homes. This appears to be due to pharmacies re-ordering everything on the prescription rather than just those items required by the patient. Medicines management team have produced a poster to help raise awareness of the problem.

9. Date of next meeting – Wednesday 20th July 2016 at 6pm

The meeting closed at 7.10pm