

# **Kiveton Park Medical Practice**

## **Missed Appointments**

**Do you feel frustrated when you cannot get an appointment with the Doctor or Nurse?**

# Kiveton Park Medical Practice

The following number of patients did not attend their appointments and did not contact the surgery to cancel the appointment:

November:	<b>197</b>
GP appointments:	78
Nurse appointments:	82
Blood appointments:	33
HCA appointments:	4

# Kiveton Park Medical Practice

The following number of patients did not attend their appointments and did not contact the surgery to cancel the appointment:

December:	<b>175</b>
GP appointments:	71
Nurse appointments:	37
Blood appointments:	40
HCA appointments:	7

# Kiveton Park Medical Practice

The following number of patients did not attend their appointments and did not contact the surgery to cancel their appointment:

January: **176**

GP Appointments: 80

Nurse Appointments: 56

Blood Appointments: 20

HCA Appointments: 20

# Kiveton Park Medical Practice

We understand that sometimes unexpected events can prevent you from keeping your appointment. If for any reason you are not able to keep your appointment please contact the surgery as soon as possible so your appointment can be given to another patient.

Appointments can be booked up to four weeks in advance. You can book your appointment at reception, over the telephone or online.

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Thank you to all our patients that attend their booked appointments or cancel if they are unable to attend.